



MIND MATTERS®  
HYPNOSIS CENTER, LLC

## Client Bill of Rights

**Contact Information:** Your hypnotist can be contacted at the main office: **Mind Matters Hypnosis Center**, 639 Park Road Suite 302 West Hartford, CT 06107, by telephone at 860-693-6448, or via e-mail at [info@mindmattershypnosis.com](mailto:info@mindmattershypnosis.com).

**Education & Training:** The hypnotists working at Mind Matters are Certified or Board Certified in hypnosis by the National Guild of Hypnotists and/or The California Institute of Healing Arts and Sciences. Associations include the NGH, The American Hypnosis Association and The Hypnotherapists Union. Training has been extensive and includes but is not limited to certifications in Complementary Medical, Clinical, Regression, Child & Adolescent and Forensic Hypnosis. In addition, we commit to an additional 100 hours of generalized training and a minimum of 25 hours of specialty training per year.

**Notice:** “**The STATE OF CONNECTICUT HAS NOT ADOPTED ANY EDUCATIONAL AND TRAINING STANDARDS FOR THE PRACTICE OF HYPNOTISM. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATIONAL PURPOSES ONLY. Under Connecticut state law a hypnotist may not provide a medical diagnosis or recommend discontinuance of medically prescribed treatments. If a client desires a diagnosis or any other type of treatment from a different practitioner, the client may seek such services at any time. In the event our services are terminated by a client, the client has a right to coordinate transfer of services to another practitioner. A client has a right to refuse hypnosis services at any time. A client has a right to be free of physical, verbal or sexual abuse. A client has a right to know the expected duration of treatment and may assert any right without retaliation.**”

**Redress:** We are Board Certified/Certified members of the National Guild of Hypnotists and practice in accordance with its Code of Ethics and Standards. If you have a complaint about our services or behavior that we cannot resolve for you personally, you may contact the National Guild of Hypnotists at P.O. Box 308, Merrimack, NH 03054, (603) 429-9438, or The American Hypnosis Association at 18607 Ventura Boulevard, Suite 310 Tarzana, CA 91356, 800-479-9464 to seek redress.

**Fees:** The charge for our services ranges from \$250-\$350 per session, depending on session length and level of practitioner experience. The majority of issues can be addressed in two to five sessions. Due to session length, we can only see 4 clients per day. The client will be charged the full non-refundable fee on the day of the booking if they have canceled one session in the past. **Forty-Eight (48) hours’ notice to cancel or change an appointment is required. Failure to provide notice will result in a charge of 100% of the session fee.**

**Confidentiality:** We will not release any information to anyone without a written authorization from you, except as provided for by law. You have a right to be allowed access to our written records about you.

**Recording:** For the sake of confidentiality, the recording of sessions is strictly prohibited. However, we reserve the right to record sessions in the event we feel the client’s responses and behavior to be of an alarming or threatening nature.

**Safety:** Nothing considered to be a weapon is permitted inside the office building.

**Insurance:** We suggest you think of our services as something that you will pay for personally. That will both protect your privacy and help you value the work you are doing fully. In general, insurance companies are not open to covering hypnotic services, and we caution you not to expect them to do so.

**Our Approach:** We sincerely believe that we all harness incredible untapped power within our minds. Our practice of hypnosis is designed to tap into that power and assist people in using that power to better their lives. We are not “medical” or “psychological” professionals and as a result do not work with physical or mental disease without a referral from a licensed medical or psychological professional.

**Our Commitment to You:** We stand in an active role of solidarity with people with marginalized identities. We are committed to anti-racism, anti-homophobia, anti-transphobia, anti-ableism, and anti-fat bias. Everyone comes from different walks of life, and we consider this a strength, not a weakness. Our offices employ staff who promote a positive and inclusive environment for all clients. All are welcomed, respected, and valued here. Together, we are claiming the world we want to be in with an ongoing commitment to

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enhancing equity, inclusion, and diversity. We are listening to the pain, anger, and exhaustion generated by our ignorance and we pledge to do better with the money we spend, the actions we take, the education we seek, and the safe and brave space we hold.

Client Signature: I have received and read this Client Bill of Rights and understand what I have read.

**Client Name:** \_\_\_\_\_

**Client Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_